



HEALTH SAFETY SECURITY ENVIRONMENT QUALITY (HSSEQ) CHARTER

Total Petrochemicals and Refining USA, Inc. and Total American Services, Inc. consider safety and protection of health and the environment as core values that are prerequisite and essential to the long-term success and sustainability of our business.

This HSSEQ Charter is founded upon the values set forth in the Total Group HSEQ Charter, Total Group Security Guidelines and Total Code of Conduct as well as Responsible Care® and its Guiding Principles. No economic priority shall overrule these principles. In support of this Charter we shall:

COMPLY with applicable laws, regulations, codes, and standards and provide monitoring to ensure compliance.

CONDUCT our operations in a manner that protects the safety and health of our employees, contractors, and the public as well as the quality of the environment.

SEEK continual improvement in health, safety, security, environmental and quality performance with a vision to eliminate accidents and incidents.

PROTECT employees, communities, the environment, assets, information and corporate reputation by assessing risk, maintaining comprehensive security systems and emergency response resources.

ESTABLISH effective HSSEQ management systems that include promotion of practices beyond regulatory compliance, routine evaluation of system performance, and well-defined HSSEQ goals, objectives, and targets.

INTEGRATE corporate social responsibility including principles of sustainable development and ethical behavior into our decision making.

SELECT suppliers, partners, and contractors who share our HSSEQ values and apply equally protective policies.

PRODUCE, market, and distribute only those products that meet our quality standards and can be transported, used and disposed of, or, recycled safely.

COMMUNICATE to employees, contractors, customers, and the public any known hazards of our products and operations.

ENCOURAGE listening, mutual support, and the sharing and communication of good practices while promoting transparency among stakeholders.

SUPPORT and encourage innovative technology and research programs that promote good science and seek reasonable solutions to HSSEQ challenges.

DEMONSTRATE exemplary conduct, rigor, vigilance, and professionalism in all activities as outlined in our Code of Conduct.

The management of each Local Business Unit and Business Unit is responsible for the implementation of this Charter and all employees and contractors have a personal responsibility to adhere to these principles. HSSEQ performance shall be an important element in the evaluation of employees and contractors.

A handwritten signature in blue ink, appearing to read "Vincent Stoquart".

Vincent STOQUART

Senior Vice President, Total Petrochemicals and Refining USA, Inc.
President and CEO, Total American Services, Inc.

